



EXPERIENCE CLOUD

Create connected portals, empower & collaborate with indirect sales teams, increase partner sales and promote employee engagement.

EXPERIENCE CLOUD QUICKSTART PACKAGE

Experience Cloud is a digital platform that helps companies build connected CRM-powered digital experiences. Experience Cloud enables companies to build content in one place and deliver it anywhere: websites, portals, mobile apps and, storefronts.



PRICE
\$5,000



DURATION
2-WEEKS

PREREQUISITES

- Org login access
- Purchased customer community or community plus licenses.
- Knowledge base setup
- Branding assets (Logo, Header Image, Color Scheme, Featured Topic, etc.)
- Salesforce CMS content set-up (If applicable)

Two Weeks Project Duration Components

Discovery & Solution Designing	Requirement gathering and comprehensive solution design
Implementation	Features to start your cloud flow
User Acceptance Testing	Functionalities approval
Deployment	Functionalities deployment to the production environment
Training & Documentation	One complimentary remote training session with documentation
Post Deployment Support	Post go-live support

What's Included?

Cloud setup for case management user license assignments

Accounts and contacts setup with limited configurations

Internal community org setup

- Community setup and settings, set-up users, custom profiles/permission sets
- Preparing existing knowledge base for external users with security & sharing setup
- Data categories, topics, channels and global action for case creation

Create customer service, account portal, or help center community templates

- Home page/navigation menu setup, login setup, search setup, chatter groups & case management/deflection
- Upload branding assets (Logo, Header Image, Color Scheme, Featured Topic, etc.)
- Upto 3 object pages/community setup
- Administration: member, preferences and standard self registration

Custom CSS & HTML for branding

ADDITIONAL ITEMS



Knowledge Base
Creation



Custom Lightning
Components



3rd Party
Integrations



Data Export, Extraction,
or Cleansing



Multi-Language
Setup